

## Pay your student fees easily with Convera



1

### Go to

[students.convera.com/uol#!/](https://students.convera.com/uol#!/)

2

### Enter details

- Choose the country you're paying from and enter your payment details.
- Choose your preferred payment method.
- Enter student details and confirm who is making the payment.

3

### Make payment

Complete your payment transaction:

- **Card:** the simplest way to pay your NGN fees is to use a VISA card through the Convera platform\*.
- **Bank transfer (includes Form A process):** select an alternative currency from the list and receive payment instructions for online banking, or paying direct through your bank. This option allows you to contact your bank and follow the CBN Form A process to make your payment.



4

### Track it

Track your payment status by email and SMS (data rates may apply).

Please note: If you make a payment by bank transfer, then payment tracking may not be available due to limitations of the Form A process. Providing you have completed the payment process, your funds will be received by Convera and transferred to your institution.

\*Please note, if the payer has tried to complete a transaction using a Visa card but the payment has been declined, this may be due to transaction limits set by the payer's bank or card provider. In this case, the payer should reach out to their bank or card provider to notify them of this payment and ask for their limits to be adjusted. Alternatively, the payer could make multiple payments under your transaction limit.



# The simple and secure way to pay your student fees from Nigeria

We proudly partner with Convera to offer you a simple, secure and smart way to pay your fees online. Convera's platform is trusted by **800+** institutions worldwide to enable payments in **140+** currencies across **200+** geographies.

Pay your fees via a global partner which has helped students achieve their education dreams for over a decade.

## Why choose Convera:

- Students, parents, and sponsors can use this platform to pay deposits, tuition fees and more.
- Avoid costly transaction charges from your bank.
- Compare payment options instantly and hold the exchange rate for 72 hours.
- Convera will match a lower quote from your bank with their Price Promise Guarantee.\*
- Your money is protected with our secure platform.
- Pay online via popular options including bank transfer and debit card.
- Track your payment status by SMS and email.
- Access 24/7 live chat on the platform or contact us: [studentsupport@convera.com](mailto:studentsupport@convera.com).
- Multilingual platform available in 10 languages.
- Ability to initiate refunds easily.

**Our platform is trusted by students worldwide.**

## Student support:

[studentsupport@convera.com](mailto:studentsupport@convera.com)

\*<https://students.convera.com/#!/faqs>

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Convera provide payments and foreign exchange services to Education Providers through its local affiliates and has been authorized to act as their agent in receiving payments from students and other persons paying amounts due to the Education Providers. All of our services are provided subject to the relevant local law and regulatory requirements applicable in the countries in which the Education Provider is located and on the terms of any agreement(s) between the Convera affiliate that is providing the payment processing service and the Education Provider. In accepting payments for Education Providers, Convera acts as service provider to the Education Provider, and not as service provider to the payor. 1076662725-2023-03